TRAVIS COUNTY OFFICE OF EMERGENCY MANAGEMENT
Situation Report

Sequence Number: 4	**Date:** 07/08/2025	Time of Report: 7:00 P.M.

Condition: *(Type of Condition)*

Flash Flooding – Western Travis County (Lago Vista and Jonestown)

Incident Summary:

Overview:

Severe flash flooding has affected western Travis County, particularly in the Lago Vista and Jonestown areas. The primary incident priorities are **search-and-rescue operations**, ensuring **continuity of essential services- 911, reunification**, **damage assessment**, and **debris removal**.

Key Impacts and Response Actions:

- **Search-and-Rescue/Recovery Operations:**
  - 7 confirmed incident-related fatalities
  - 10 individuals remain missing
  - Type 3 Urban Search-and-Rescue team with cadaver dogs began recovery efforts today; ESD 1 first responders have resumed normal operations
  - TCSO maintains safety and security around Sandy Creek area
  - Multiple county departments noted a significant increase in pedestrian and vehicular traffic that has hindered operations; proposed responses include public messaging aimed at curbing disaster tourism, establishing and promoting a volunteer program
- **Infrastructure & Transportation:**
  - Big Sandy Bridge and Round Mountain Bridge remain closed and are awaiting TxDOT and Army Corps reps to conduct a more in-depth damage assessment
  - Temporary Bridge is now in place near Juniper Trail Bridge allowing residents and responders to safely navigate the creek
  - TNR installed water-filled road barriers at Big Sandy Bridge and Round Mountain Bridge to prevent unwanted vehicle crossings
- **Public Utilities:**
  - Aqua Water Supply restored service for approximately 95% of residents
  - Boil water notice remains in effect for affected residents
- **Resident & Volunteer Support:**
  - Area residents made donation offers to county responders; please note that Travis County does not accept donations

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- **Damage Assessment & Recovery Planning:**
  - TNR removed majority of newly accessible debris and will begin debris removal along Big Sandy Bridge tomorrow
  - Initial rapid disaster assessment evaluated 107 homes: 35 were destroyed, 23 major damage, 15 minor damage, 26 were affected, and 8 were inaccessible
  - Residential detailed damage assessment by Flood Plain Administrator evaluated 65 homes along Nameless Road and Windy Valley Road: 60% major damage, 28% minor damage, 6% were affected, 4% no damage
  - Commissioners Court authorized a 3rd party contractor to assist with private property debris removal at area residencies
  - TNR acquired a permit from TCEQ to create a temporary location for the contractor to sort and separate waste
  - FM 1431 transfer station will be open and free for client services

Needs: *(Unmet Needs)*	Submitted State of Texas Assistance Request for a temporary bridge and aviation service

People/Community Impacted: *(Identify neighborhoods/community groups impacted)*	• Travis County-wide, particularly western Travis County (e.g. Lago Vista, Jonestown).	**Number of People Impacted:** *(Estimate number of people impacted)*	n/a
Economic Impact: *(Estimate loss dollar value)*	Unknown		
Entities Involved: *(Identify public and private sector organizations addressing the condition)*	Travis County TNR Parks, TNR Road & Bridge, PIO, TCSO, Purchasing Office, Star Flight, ESD 1, ESD 8, Capital Metro, American Red Cross, Austin Disaster Relief Network, City of Austin departments, City of Lakeway, City of Lago Vista, City of Jonestown.		
Addition Information: *(Links to additional information if available)*	EOC closing overnight, will resume operations at 7:30 a.m. in support of incident. The Public Information Office has shared flood safety information on Travis County social media channels: https://www.facebook.com/TravisCountyTX https://x.com/TravisCountyTX https://www.instagram.com/traviscountytx/		

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